# August 22, 2025, 25-28



# **Contributors**

#### **Public Policy**

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## **Deadlines and Reminders**

#### **HCPF 2025 Events Calendar**

# Registration Open for the 2025 HCP Conference!

The New York State Association of Health Care Providers (HCP) announces that registration is now open for our highly anticipated Annual Management Conference and Exhibition. The event will take place at the Pearl River Hilton in Pearl River, NY, on October 28 and 29, 2025.

Before the conference begins, come early and join us for our Political Action Committee (PAC) Fundraising Reception on Monday, October 27, 2025, at 5:30pm.

This year's conference will dive into a range of topics, including the Future of Home Care over the next Five Years, Navigating Benefit Risks and Regulatory Whiplash in Home Care, Reimagining a New Workforce Era, and Navigating Immigration. With eight hours of educational sessions and various networking and special events, attending is an excellent opportunity to learn and to build relationships.

To learn more about the conference sessions, the daily agenda of events, and to register online, view the <u>Attendee Registration Brochure.</u>

Registration for the HCP Annual Conference, including the exhibit hall and special events, is open to both members and non-members. Those registering online should sign in to the new HCP portal to ensure they receive their HCP member rate. Registration Open!

HCP members are encouraged to attend the Annual Membership Meeting on Tuesday, October 28 at 8:30am, before the start of the conference. This meeting is open to all HCP members in good standing and does not require conference registration. During the meeting, members will vote for open HCP Board of Directors seats and receive updates from HCP's Board Chair Jim Rolla and Home Care Providers Foundation Board Chair Kathy McCarthy.

For more information about the conference or the Annual Membership Meeting <u>contact Cynthia</u> <u>Pritchard.</u>

# **Member Spotlight: Annette Horvath**



Distinguished long-time HCP member Annette Horvath, MS, BSN, RN, of Able Body Home Care Agency of NY, Inc., and Secretary of HCP's Board of Directors, was recently honored by the Anchor Group with its prestigious *CareStar Leader Award* for her dedication to the industry.

The CareStar Awards recognize and highlight the work and contributions of home-based and community health workers and professionals. Early on, the award focused on aides in the home. It is now a conduit to bring increased public awareness about the importance of the home care sector in the state's health care system.

Annette has over two decades of progressive leadership in home care, health services administration, and long-term care. Her current role is serving as Able Body's Chief Operating Officer (COO). With the heart of a nurse, she drives her organization's growth, navigates regulatory complexities, and focuses on delivering patient-centered solutions across state lines.

Annette continues to offer advisory support to other home care agencies and is always willing to lend her expertise and provider perspective to the HCP team. She simply never says no! In addition to this CareStar Leader Award, Annette has been recognized in the past with the HCP Founders Spirit Award, and she is named in Who's Who of American Women.

The entire HCP staff and community congratulate Annette on this recognition!

## **E-Verify Status Change Reports**

The US Department of Homeland Security (DHS) has developed a new tool to assist employers with rapidly changing immigrant employment statuses. It is available to <u>E-Verify users</u> only and log in is required.

## E-Verify Status Change Report

The E-Verify Status Change Report (the Report) provides information that can help employers determine when a Form I-9 must be recertified due to employment authorization revocation. To access it, log into your E-Verify account and click on the Reports tab at the top of the page. DHS states it is updating the report regularly. This report replaces the use of Case Status Alerts for Employment Authorization Document (EAD) revocations.

The Report provides the following information:

- E-Verify Case Number
- E-Verify Case Number

- Revoked EAD Number
- Document Revocation Date

#### **Employer Action Required**

When an employer identifies an employee with a revoked EAD listing on the Report, they must meet as soon as possible with the affected worker and reverify the Form I-9:

- Inform the employee that DHS indicates the individual's EAD has been revoked
- Explain that new evidence of valid employment authorization is required
- Share the I-9 List of Acceptable Documents with the employee and ask them to present a valid List A or List C document as soon as possible
- Follow up with the employee if they do not report back promptly
- An employee that cannot provide this new evidence must be terminated immediately

Review the complete instructions for a complete understanding of your responsibilities.

## Not Yet Enrolled in E-Verify?

<u>E-Verify</u> is a government program that allows employers to electronically confirm <u>Form I-9</u> work authorization information. It's free, secure, and provides assurance that your workforce is legal.

E-Verify electronically compares an employee's Form I-9 information with Social Security and other records to confirm both identity and employment eligibility for new hires and existing workers assigned to certain federal contracts.

To avoid delays, before enrolling check that your organization is not already signed up for E-Verify. Be sure to review the <u>E-Verify Enrollment Checklist</u> beforehand, as **the process must be completed in one sitting.** 

There are several enrollment-type options that depend on your planned usage of the system. Decide who in your organization will use E-Verify; you must designate a Program Administrator and name all other General Users. You must list verification locations (where E-Verify is used for I-9 entries) and hiring sites (where the employee completes the form). You will receive a response (complete or pending) on your enrollment within minutes.

Pending submissions will be given instructions on next steps, which must be acted upon within five (5) federal government business days. An E-Verify enrollment may pend because of missing or unverifiable business documents, or due to duplicate enrollments. DO NOT resubmit a pended application!

Interested businesses are encouraged to attend a 30-minute webinar offering an overview of the E-Verify system and enrollment process available live or on-demand, along with <u>a variety of sessions on other E-Verify topics</u>. Note that certain training is mandatory for users; for example, your Program Administrators need to view the E-Verify tutorial and pass a knowledge exam before proceeding. Some employers will also have <u>mandatory anti-discrimination training</u>.

# **Coming Soon: The HCP Advocate**

### Your New Weekly Source for Public Policy and Advocacy



We're excited to share a new pilot publication: **the HCP Advocate**, landing in member inboxes on Tuesdays starting September 2, 2025.

This weekly round-up is built for members who want a closer look at how HCP's Public Policy team is shaping decisions in Albany, Washington, and beyond.

We heard your feedback: while the *HCP Insider* remains our valued flagship resource, it can sometimes feel like too much all at once, especially for members focused more on practice and operations than policy. Meanwhile, those deeply engaged in advocacy have been asking for more: sharper insights into HCP's strategy, positions, and actions.

The HCP Advocate is designed to meet that need. It will focus squarely on public policy and advocacy, while the HCP Insider continues to cover regulatory updates, operational news, emergency management, industry events, and education opportunities.

**This is a pilot,** and its future depends on whether it meets your needs. If members find it useful, we'll look at making it a permanent fixture in HCP's communications.

First issue drops September 2. Watch your inbox! There's no need to re-subscribe or opt in. If you're reading this article, you'll get the HCP Advocate.



## **OMIG Posts New PDN Protocols**

The New York State Office of the Medicaid Inspector General (OMIG) notified stakeholders today, August 22, 2025, that it recently posted new audit protocols for Independent Private Duty Nursing and Licensed Home Care Services Agency (LHCSA) Private Duty Nursing providers.

View the new protocols on the **OMIG** website.

HCP's Public Policy team is reviewing the protocols and will connect with OMIG to relay our feedback if indicated. HCP members that provide these services and have comments or concerns about the new protocols are invited to <a href="mailto:emailt



# **HCP Comments on Federal Policy Proposal**

The New York State Association of Health Care Providers (HCP) recently submitted comments to the US Department of Health and Human Services (HHS) opposing a new interpretation of the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA).

HHS' proposal would significantly expand the definition of "federal public benefit," restricting immigrants' access to vital programs such as Head Start, Title X family planning, and the Health Center Program. HCP warned that this change, issued with minimal time for public input, would have farreaching and harmful consequences for immigrant families, state and local governments, and the health care system as a whole.

HCP emphasized that the majority of New York's home care workforce is comprised of immigrants, many of whom already face economic insecurity due to the low wages resulting from Medicaid reimbursement rates that lag far behind the cost of care. Limiting their access to health, nutrition, and housing supports would worsen workforce shortages, disrupt care for older adults and people with disabilities, increasing their risk of institutionalization.

Further, the proposed rule would impose new administrative burdens on providers and state agencies, diverting resources away from direct care and into administration and compliance. This impact would be especially severe in rural and under-resourced communities, where even small disruptions can destabilize care networks.

HCP urged HHS to withdraw the proposal, highlighting that the interconnected system of Medicaid, aging services, child welfare, and workforce development cannot withstand the downstream effects of such restrictions.

"Our home care workforce and the families they serve are too fragile to risk destabilization from unnecessary policy shifts," HCP stated. "We urge HHS to preserve access to essential programs that sustain care, protect vulnerable populations, and support immigrant workers who form the backbone of home care in New York."

# **LAST REMINDER Cost Report**

Licensed Home Care Services Agencies (LHCSA), Fiscal Intermediaries (FI), and Certified Home Health Agencies (CHHA) have just one week to submit the 2024 New York State Home Care Cost Reports, used by the Department of Health (DOH/the Department) to set Medicaid reimbursement rates for 2026.

Cost Reports are due Friday, August 29, 2025. The 2024 Home Care Cost Report launched on May 30, 2025, and is submitted exclusively via KPMG's web-based tool.

Supporting documentation is submitted separately via the <u>Secure File Transfer Protocol (SFTP)</u> and is due by Friday, September 5, 2025. See the Supporting Documentation Spreadsheet sent to providers by KPMG on August 15, 2025.

ALL agencies receiving Medicaid reimbursement from any source (Fee-for-Service, Medicaid Managed Care, or NYC HRA) for home care services are required to submit a Home Care Cost Report.

The following entity types are NOT required to complete this report:

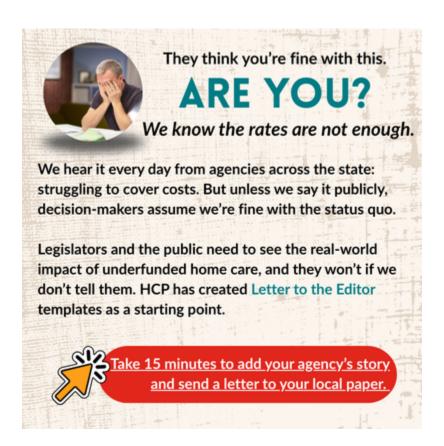
**Those LHCSAs EXCLUSIVELY** providing services for an Assisted Living Program (ALP), private pay cases, a hospital, private duty nursing, PACE, CHHA, or Nursing Home Transition and Diversion (NHTD) and Traumatic Brain Injury (TBI) programs. LHCSAs operated by a pharmacy for the sole purpose of home infusion services are not required to file a Cost Report, nor do CHHAs providing ONLY hospice services.

## Support

**Pre-recorded webinars** remain available for providers and stakeholders needing a refresher. Topics for these sessions include key information regarding terminology, cost allocation, schedule descriptions, and more. Note that some materials may refer to 2022 schedules but remain relevant for the 2024 report. The modules can be accessed via the "Useful Links" section of the instructions tab on the web-based tool. If you have questions, <a href="mailto:emailto

Those who have not completed their Cost Report are urged to do so immediately! Late filers open themselves to audits and possible penalties. If you are interested in having a third party assist with your filing, we urge you to <u>choose an HCP Associate member</u>!

Direct all Cost Report questions to KPMG via email.



# Senate Holds Oversight Hearing on CDPAP Transition

#### **HCP Calls for Action on LHCSA RFO**

At a marathon nine-hour joint oversight hearing on August 21, 2025, NYS senators scrutinized the troubled transition of the Consumer Directed Personal Assistance Program (CDPAP) to a single fiscal intermediary, Public Partnerships, LLC (PPL). Called by Senate Health Chair Gustavo Rivera and Senate Investigations & Government Operations Chair James Skoufis, twenty-six witnesses testified, but the spotlight fell on the two principal panels: the State Department of Health (DOH / the Department), represented by Commissioner Dr. James McDonald, and PPL, represented by Patty Byrnes, Vice President for Government Relations. McDonald and Byrnes were each questioned for more than two hours.

HCP Vice President for Public Policy Laura Ehrich testified on behalf of members, warning that the upheaval of the CDPAP transition illustrates the risks of large-scale consolidation without safeguards. She urged lawmakers to repeal the statutory authority for a Licensed Home Care Services Agency (LHCSA) Request for Offers to prevent similar disruption on a larger scale. The LHCSA RFO repeal is laid out in <u>A8137/S7874</u>, legislation sponsored by Assemblymember Paulin and Senator Rivera.

Throughout the day, senators from both parties voiced frustration at the lack of clear answers from McDonald and Byrnes on contract terms, reimbursement rates, and consumer outcomes. Investigations Chair James Skoufis revealed a draft bill naming PPL as the contractor months before the procurement, raising questions about the fairness of the process. McDonald pointed to projected savings, citing PPL's new \$68 per-member monthly administrative rate compared to as much as \$1,000 previously, but added that he could not answer questions about managed care reimbursements or program performance. Byrnes acknowledged challenges but emphasized PPL has enrolled 233,000 consumers and paid out \$2.3 billion in wages to date.

For lawmakers, the hearing highlighted deep concern over the state's lack of transparency and the gulf between officials' assurances and consumers' lived experiences. For HCP, it was a chance to underscore our members' messages, which continue as our legislative priorities: stability for providers, protection of consumer choice, and LHCSA RFO repeal. <u>HCP's testimony</u> can be downloaded in its entirety.



# **Diagnosis Form Now Available**

As previously reported in the *HCP Insider*, beginning September 1, 2025, Medicaid beneficiaries seeking Personal Care Services (PCS) and/or Consumer Directed Personal Assistance Services (CDPAS) will face stricter eligibility criteria.

With few exceptions, services will only be authorized for individuals needing at least limited assistance with physical maneuvering with *more than two activities of daily living* (ADLs). The exception applies to individuals with a diagnosis of Dementia or Alzheimer's disease, who can receive services if they need at least supervision with *more than one* ADL.

In order to qualify for the diagnosis-adjusted criteria, beneficiaries with Alzheimer's disease and/or dementia must provide proof of the relevant diagnosis (<u>Form DOH-5821</u>) during the assessment process. The diagnosis must be made by a physician (MD or DO), but the form can be completed by the professionals listed on the form. <u>The form is now available online</u>.

The new Minimum Needs Requirement applies only to those with initial service assessments conducted on or after September 1, 2025, and will continue to apply for those cases' reassessments in the future. Both adult and pediatric enrollees are impacted.

## **Licensure DAL Issued**

As previously reported in an *HCP News Alert*, on August 8, 2025, the Department of Health (DOH/ the Department) issued <u>Dear Administrator Letter (DAL) DHCBS 25-03</u> which outlines procedures for Licensed Home Care Service Agencies (LHCSA) requesting Administrative Licensure Amendments. This DAL supersedes DAL 22-02 and highlights the new submission process. There is also a new email address for these amendment requests, and the DAL comes with two important attachments (see below).

The Department's Center for Home and Community-Based Services states that the new procedure streamlines the amendment process. Note that effective immediately, all requests for Administrative Licensure Amendments to a LHCSA license will be handled by the Bureau of Home and Community Based Services Licensure Unit.

HCP connected with the Department and is relieved to report that *all amendment applications that were previously submitted will continue to be processed*; there is NO need to submit any new application. DOH does note, however, that those applications WILL be subject to the license expansion parameters described below.

#### **Details**

**DOH notes that the amendment process does not apply to ownership or control changes,** which are processed and approved via the Public Health and Health Planning Council (PHHPC).

#### Administrative Licensure Amendments cover:

- Adding/deleting a service OR county
- Adding an additional site
- Closing a site/surrendering a license
- Address change for agency and/or operator
- Change of Legal Entity (Corporate) Name, Assumed Name (d/b/a) or New Assumed Name (d/b/a)
- License Reprint

Agencies needing any of these administrative actions must submit a written, signed request on official letterhead. Alternatively, the letter may be sent by the agency's counsel or consultant. Requests are to be <u>emailed to the <u>Bureau of Home and Community Based Services Licensure Unit</u> accompanied by the completed Attachment A checklist AND all supporting documentation and information as indicated in Attachment A. *Incomplete requests will not be processed or considered*. Documentation requirements vary by amendment type.</u>

The Department has the right to seek additional information from the requesting agency before rendering a determination.

## **Policy**

Administrative licensure amendments require DOH approval, and some transactions also require notice to the appropriate Regional Office (see Attachment B of the DAL).

The Department states that requests for license expansion will only be approved when there are fewer than five LHCSAs actively serving patients in the requested county.

#### **More Information**

Your <u>HCP Public Policy team</u> is always available to assist with member questions about this or other DALs.



# **Unemployment Trust Fund Loan Paid in Full**

Governor Kathy Hochul announced last week, alongside business and labor leaders, that New York State has fully repaid its nearly \$7 billion federal Unemployment Insurance (UI) Trust Fund loan. The move restores the fund to solvency, raises benefits for unemployed New Yorkers, and reduces costs for employers. As previously reported in the *HCP Insider*, the Governor first unveiled this plan in May as part of the FY 2026 Enacted Budget.

The payoff delivers relief to employers whose contribution rates had steadily increased while the loan was outstanding. Businesses are expected to save an average of \$100 per employee in 2026 and \$250 per employee in 2027.

"As federal tariffs continue to drive up the cost of doing business, paying off the Unemployment Insurance Trust Fund Ioan will give workers and businesses a sense of relief and put real money back into the pockets of employers and workers alike," Governor Hochul said. "Businesses — and small businesses especially — are the backbone of New York's economy, and we are committed to ensuring they can continue to thrive here."

Before the COVID-19 pandemic, the UI Trust Fund held a surplus of nearly \$2.5 billion. Pandemic-driven job losses quickly exhausted the fund, forcing the state to borrow from the federal government to keep benefits flowing. With the debt now cleared, not only will businesses save, but New York will also raise the maximum weekly UI benefit, which had been frozen during repayment. The weekly UI max will go from \$504 to \$869 starting in October, 2025, bringing it closer in line with benefits in other states.

Furthermore, an increase to the taxable wage base in 2026 will help strengthen the trust fund's long-term stability while keeping employer tax rates more affordable. This marks a major step in restoring the state's unemployment insurance system and positioning New York to better respond to future economic disruptions.

# **DiNapoli Report: Tough Fiscal Road Ahead**

The New York State Comptroller recently released a report on the <u>FY 2026 Enacted Budget and First Quarterly Financial Plans</u>. The report notes that on June 13, 2025, the Division of the Budget (DOB) issued the FY 2026 Financial Plan, outlining the budgetary impact of changes adopted during negotiations and the economic and fiscal outlook for the next four years.

A few weeks later, Congress passed, and the President signed, a reconciliation bill which was is expected to significantly impact New York's fiscal health. Even without accounting for federal cuts, the state's Financial Plan paints a challenging picture: a softening economy and spending growth have widened New York's cumulative budget gaps to \$34.3 billion over the plan period. With enacted federal cuts to health care and nutritional assistance added in, the state is facing gaps on par with those experienced during the 2009 Global Financial Crisis. The First Quarterly Update to the Financial Plan has reinforced these concerns.

#### **Key Takeaways**

- Budget Gaps Growing: Projected gaps total \$34.3 billion over the next four years, fueled by slower economic growth, weaker revenues, and rising costs in Medicaid, education, and pensions.
- **Health Care Spending Pressure:** Medicaid and the Essential Plan now comprise nearly half of all state spending, with Medicaid alone projected at \$44.7 billion (state share) in 2026. To stay within the Medicaid Global Cap, the state continues to rely on financial maneuvers such as shifting costs and deferring provider payments.
- Federal Cuts Looming: The new federal reconciliation bill will reduce federal support for health care and nutrition programs, with an estimated impact of \$750 million in FY 2026 and \$3 billion annually starting in FY 2027. The Department of Health projects 1.5 million New Yorkers could lose health coverage, while Supplemental Nutrition Assistance Program (SNAP) changes could deepen food insecurity.
- Reserves Declining: State reserves, once at record highs, are expected to fall by 35% in FY 2026, limiting the state's flexibility to respond to fiscal shocks.
- **Debt Rising:** State-supported debt is projected to grow by 70% over five years, nearing statutory limits and straining future infrastructure investments.

## Why It Matters for Home Care

- With Medicaid driving such a large share of state spending, future reimbursement levels remain at risk.
- Federal cuts to Medicaid, the Essential Plan, and SNAP will likely strain safety-net programs and increase pressure on policymakers to make hard funding choices.
- Providers are urged to prepare for continued payment deferrals, tighter cost controls, and possible coverage or eligibility reductions as the state seeks to contain costs.

New York is entering a fiscal environment reminiscent of the 2009 financial crisis, with widening gaps, shrinking federal support, and rising health costs. Home care agencies must prepare for policy shifts and funding pressures that could directly impact reimbursement and service delivery.

#### **HCP Support**

This type of financial news is exactly why HCP is working so hard to strengthen relationships between providers and policymakers. We will continue to fight for Medicaid reimbursements that meet the true cost of care, and that fight will require providers to stand with us. The challenges ahead are real, but with coordinated action and a unified voice, we can protect access to care and secure the resources home care needs to thrive.

See the promo box in this issue of the *HCP Insider* to see easy it is for you to take action to fight for fair reimbursements!

# **STATE EP**

# **HCS Information: DAL and Advisory**

#### DAL 25-10

On August 7, 2025, the Department of Health (DOH/the Department) issued <u>Dear Administrator Letter</u> (<u>DAL</u>) <u>DHCBS 25-10</u> on the subject of Updated Health Commerce System Requirements.

DOH notes that they will continue to monitor compliance with the HCS regulations and take action on findings of noncompliance.

The <u>Health Commerce System (HCS)</u> is used by the Department to communicate important and timesensitive information to health care providers. *Regulations require home care providers to establish and maintain accounts for every agency it operates.* Agencies are also required to ensure that sufficient knowledgeable staff are available to maintain and keep those accounts current.

You must have policies and procedures regarding the following HCS activities and responsibilities in order to ensure regulatory compliance. DOH recommends annual reviews of these policies and procedures.

- Access the HCS at a minimum every 24 hours, and more frequently during an emergency.
- Review the *HCS Communications Directory at least monthly to keep it current and updated*, including staff role changes and updates in general information.
- The account must include current *contact information* for an Emergency 24/7 Contact and the Office of the Administrator.
- For all agencies, the following roles must be assigned to one or more staff members:
  - Administrator
  - Operator
  - o Director, Home Care Patient Services or Patient Services
  - Emergency Response Coordinator
  - Health Provider Network (HPN) Coordinator
- For agencies employing Home Health Aides (HHA) or Personal Care Aides (PCA), the following roles must be assigned to one or more staff members:
  - Criminal History Record Check Authorized Person (CHRC AP)
  - Home Care Registry Agency Updater

- Home Care Registry Agency Viewer
- For agencies with an HHA Training Program the following roles must be assigned to one or more staff members: \*\*NOTE- HCP reached out to the Department and verified that these roles must also be assigned for agencies with a PCA training Program (PCATP)\*\*
  - o Home Care Registry Agency Updater
  - Home Care Registry Agency Viewer
  - o Home Care Registry Certification Form Printer
  - o Home Care Training Program Certificate Printer
  - Home Care Training Program Updater
  - Home Care Training Program Viewer

#### **Advisory Notice**

On August 7, 2025, the Department issued <u>Notification 114544</u> reminding agency owners/operators of their responsibility to keep all HCS information up to date.

Be sure to regularly verify and update all contact information and role assignments for your agency including, but not limited to:

- Agency Name (DBA)
- Address
- Phone Number
- Fax Number
- Individuals' designation to HCS roles (ex. Data Reporter, Administrator, Operator, etc.)
- An Emergency Contact Phone Number (24/7, NOT an office number or switchboard)

If you need assistance with roles or accounts, call the Commerce Accounts Management Unit (CAMU) at 1-866-529-1890 option 2.

## **STATE EP**

# **Disaster Relief for CNY and Mohawk Valley**

On August 21, 2025, Governor Hochul announced that the US Small Business Administration (SBA) would make low-interest loans available to eligible residents and businesses in Central New York and the Mohawk Valley impacted by the severe weather that occurred on June 22, 2025. SBA loans can be critical for those needing financial support to get on the road to recovery following weather-related disasters and other emergencies.

NY State Division of Homeland Security and Emergency Services (DHSES) officials urge New Yorkers to take advantage of this <u>disaster assistance</u>.

- ➤ The filing deadline to apply for physical property damage is October 20, 2025.
- The deadline for submitting economic injury applications is May 20, 2026.

## Eligibility

Homeowners, renters, and business owners in Madison, Chenango, Cortland, Oneida, Onondaga, Oswego and Otsego Counties can apply for SBA low-interest loans to aid in recovery from the significant damage caused by the June flooding and severe winds.

Assistance is made possible with federal funding for declared disaster emergency locations.

The following groups may be eligible for SBA disaster loans:

- Homeowners: up to \$500,000 to repair or restore their primary residence.
- Homeowners and renters: up to \$100,000 to repair or replace damaged or destroyed personal property.
- Business owners or private non-profit organizations: up to \$2,000,000 for physical losses and/or economic injury.

According to SBA guidelines, Economic Injury Disaster Loans (EIDL) are to provide working capital to help small businesses and most private, non-profit organizations of all sizes meet their ordinary and necessary financial obligations that cannot be met as a direct result of the disaster. These loans are intended to assist through the disaster recovery period.

#### **Online Applications**

Use the MySBA Loan Portal to submit your application online.

Hard copy applications must be mailed to: US Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

Phone assistance is available via the SBA's Customer Service Center at 1-800-659-2955. Individuals who are deaf, hard of hearing, or have a speech disability, can dial 7-1-1 to access telecommunications relay services.

Applicants may also email questions to the SBA Customer Service Center.

## Background

The US Small Business Administration provides low-interest disaster loans to help businesses and homeowners recover from declared disasters. Applicants, including businesses, homeowners, renters, and private, nonprofit organizations, must be in a declared disaster area and meet other eligibility criteria depending on the type of loan.

<u>Connect with HCP</u> if you have questions about this financial program, general emergency management requirements, education, or other emergency preparedness topics. We're here to help!

## **Unlock the Power of Local Connection**

# HCP Regional Groups & Chapters

HCP's regional groups and chapters provide a dynamic and supportive network for home care providers, fostering collaboration, advocacy, and professional growth at the local level. Members gain access to a strong community that shares valuable insights, tackles regional challenges, and champions the interests of the industry.

#### Benefits of Regional Group and Chapter Membership

- Stronger Together Work collaboratively to address local issues and find solutions.
- Exclusive Networking Connect with peers, share experiences, and gain mentorship.
- Valuable Education Stay informed with programs on key home care topics.
- Community Impact Help raise awareness about the benefits of home care.
- Grassroots Advocacy Strengthen relationships with local legislators and regulators.

As the only home care association with an active statewide network of chapters and regional groups, HCP ensures its members have the local support and resources needed to thrive.

An organization must be an HCP member at the statewide level to be eligible to join a regional group or Chapter. For more information about HCP membership, <u>visit us online</u>.





WNY: In-Person Legislative Breakfast
Thursday, Sept. 18th
9am-11am
People, Inc.
2128 Elmwood Ave., Buffalo 14207

**Contact: Dave Hogar** 





NENY: Virtual Meetings
Next Mtg: Thurs. Sept. 17
9am-11am

**Contact: Jen Barnett** 





LONG ISLAND: In-Person Meetings
Next Mtg: TBD

INFO@LICHCP.ORG





NYC & Lower Hudson Valley
Next Mtg: TBD

**Contact: Denise Tripodi** 

